

# RIZWAN KHAN



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## PROFILE SUMMARY

My professional experience within the field has helped me develop a strong work ethic, an eye for detail and a keen mind to learn and adapt in a fast-paced environment. I'm now looking at utilizing my experience to take up higher professional challenges in allied profiles which will help me grow as a more rounded professional.

## **EDUCATION**

# SKILLS

#### TOOLS

CDMP: Certified Digital Marketing Professional (DMI) 2023

Certificate in Graphic Design Arena Multimedia, 2009

Bachelor of Mass Media (Advertising) Mumbai University, 2009

ACCOUNT MANAGEMENT

**BRAND OPERATIONS** 

PROJECT MANAGEMENT

SECONDARY RESEARCH

COMPETITOR ANALYSIS

MS OFFICE

ILLUSTRATOR

PHOTOSHOP

CANVA

WP-ELEMENTOR

#### TIMELINE NOTABLE CAREER

2011

2014

2016

2019

2021

2022



Sr. Account

Executive



Account

Supervisor



Manager - Brand Services



Director - Brand Services

ANOTHER IDF/



Product Manager

Account Manager

KEY BRANDS SERVED



















## DETAILED WORK EXPERIENCE

## DERBY GROUP OF COMPANIES - CREDIT OFFICER

Process: ADCB, ENBD

- Review services or credit contracts and work with customers on all issues. Complaint documentation & resolution Weekly update to Team Leader Credit & Collections
- Constantly communicating with the customers with regards to invoice payment; To review all terms of collection
- Contacting customers and resolving account queries with order departments and Liaising with the Financial Management Services Department in relation to a reconciliation of customer payment queries.

JUL 2022

TO

**PRESENT** 

#### TIMES PROFESSIONAL LEARNING - PRODUCT MANAGER

TSW - The second wind: Executive Education Division

- Project & task management for accuracy & timely delivery.
- Working with a cross-functional team viz. marketing, sales &creative for collaterals development
- Digital collaterals creation, management & delivery (brochures, social media, website, mailers, landing pages etc.)

DEC 2021 TO APRIL 2022

#### ANOTHER IDEA - ACCOUNT MANAGER

Clients: Kolkata - Jain Group, Merlin group, Hyderabad: Cybercity, Aurobindo realty

- Undertaking the entire communication process from brief to delivery.
- Work on project launches providing ideas and executions to clients being serviced
- Gradually gather category understanding to provide better brand solutions.
- Handling Branding and communication requirements from Hyderabad and Kolkata regions

APRIL 2021 TO OCTOBER 2021

# CREATIVE COHORT - DIRECTOR: BRAND SERVICES

Clients: SBI General Insurance, Tata Communications, Weichai

- Handling Corporate Communication projects from brief to delivery.
- Supporting Marketing team with creative design solutions in print and digital.

#### APRIL 2019 TO MARCH 2021

#### VENTURES ADVERTISING - ACCOUNT MANAGER

Clients: TOTO, Mangalyam meadows, Chennai smart city, Karnataka tourism

- Undertaking the entire communication process from brief to delivery.
- · Work on project launches providing ideas and executions to clients being serviced
- Gradually gather category understanding to provide better brand solutions.

OCTOBER
2018
TO
DECEMBER
2018

#### THINK CREATIVE - MANAGER: BRAND SERVICES

Clients: Mahindra & Mahindra Group, Tata Capital, Tata Sky, Hershey's/Soffit etc.

- Deliver problem-solving and insightful strategies to client business problems
- Designing & executing Employee Event programs, marketing and communication campaigns
- Research for client businesses and competition to gain market & industry knowledge
- · Data monitoring and monthly review presentations with client business heads
- Develop client relationships and build business relationships with existing clients.

#### TBWA - ACCOUNT SUPERVISOR

Clients: Nissan, Datsun Go+, Singapore Airlines, Peninsula land LTD.

- Be the voice of the agency on the Client-facing front &lead the team on daily operational tasks
- Liaison with internal teams to ensure smooth functioning of projects and campaigns
- Deliver insights on client's businesses w.r.t. competition and report on market trends
- Regular monitoring and reporting of campaign effectiveness.

#### **IMPRINTS INC** - ASST. MARKETING EXECUTIVE

- · supporting client marketing teams to offer best-in-class solutions on corporate giftings
- Ensure complete business lifecycle from customer acquisition to retention
- Collateral development for product awareness
- Cross-sell and Upsell to existing businesses along with New Business Development.

# OGILVY & MATHER - SR. ACCOUNT EXECUTIVE

Clients: Hindustan Unilever -Pond's

- Deliver operational excellence on HUL Pond's businesses by Handling daily client requirements
- Handle 360 campaigns: & collateral development at the operational level to ensure timely deliveries.
- Research: Concept development for qualitative researches Competition tracking, financial auditing, maintaining client relationships & internal stakeholders.

AUGUST 2016 TO MAY 2018

OCTOBER 2014 TO JANUARY 2016

JANUARY 2014 TO SEPTEMBER 2014

DECEMBER 2010 TO DECEMBER 2013